TOTAL QUALITY MANAGEMENT Review Form

| Manuscript: | | | | |
|----------------|---|--------|------------------------------------|------------------------|
| Manuscript No: | | | Date sent: | |
| Reviewer: | | | Date due: | |
| | | | | |
| RECOMMENDAT | TIONS | PRIC | DRITY | |
| | with minor revision der after major revision | | Publish ir Give high No rush | mmediately priority |
| | arks to the editor (use ac | dition | al pages if ned | cessary): |
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Reviewer signature:

REVIEW FORM

| Manuscript No: | | | | | |
|---|----------|--------|------|-----|---|
| Title: | | | | | |
| Reviewer: | | | | | |
| 1 = Excellent 5 = Poor | | | | | |
| A. Is this article based on rigorous research? | | | | | |
| Yes, based on rigorous academic standards | 1 | 2 | 3 | 4 | 5 |
| B. Is the article presented in a format which is accessible by | pra | ctitic | oner | s? | |
| Yes, focuses on justification, results and implementation; readable style; technical material in appendix | 1 | 2 | 3 | 4 | 5 |
| C. Clarity of presentation | | | | | |
| Well organised, clearly written | 1 | 2 | 3 | 4 | 5 |
| D. Does the article make a significant contribution to the boo about quality management? | ly of | · knc | owle | dge | |
| Highly significant, breaks new ground, provides a foundation for future research | 1 | 2 | 3 | 4 | 5 |
| E. Is the topic of interest to the field of quality management? | , | | | | |
| Topic is of interest to the field of quality management, relevant, timely | 1 | 2 | 3 | 4 | 5 |
| F. Is the rationale for the article well grounded? | | | | | |
| Based on a known theory or on an interesting issue | 1 | 2 | 3 | 4 | 5 |
| | | | | | |

| G. | Is the methodology appropriate and app | lied properly? |
|----|--|----------------|
| • | | |

| Analytical method is appropriate for the study and applied properly | 1 | 2 | 3 | 4 | 5 | 1 |
|---|---|---|---|---|---|---|
|---|---|---|---|---|---|---|

H. If this article is a survey, is there evidence of reliability and validity of the constructs?

| Strong evidence of reliability and validity provided | 1 | 2 | 3 | 4 | 5 | 1 |
|--|---|---|---|---|---|---|
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I. Discussion of the results:

| Discussion is based on analysis of data; results aren't overstated or | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| overgeneralized | | | | İ | |

J. What is your recommendation?

| 1 | 2 | 3 | 4 | 5 |
|---------------|-----------------------------|-------------------------------------|---|--------------|
| Accept, as is | Accept with minor revisions | Promising, but needs major revision | Doubtful; needs major revision for me to tell | Clear reject |

K. Comments for the author: